CytoSure Interpret Software FAQs

What is Log4j?

Apache Log4j is an open-source logging library used in very many JAVA projects, including a substantial percentage of enterprise applications and cloud services.

Why is this important?

We are aware that Apache has recently disclosed a vulnerability inside the Log4j library.

What risk does this pose?

CytoSure Interpret (v4.11.47 and earlier) and Interpret (v3.3.74 and earlier) Software packages include Log4j v1.2.16, an out-of-date version of the library, they are not vulnerable to CVE-2021-44228. Both applications are also configured in such a way that other vulnerabilities that exist in v1.2.16 cannot be exploited.

New Release versions

Whilst there is minimal risk associated with the current software versions, we would like to reassure customers and mitigate any potential future risk, we have created new release versions of CytoSure Interpret and Interpret in which Log4j has been updated to remove the reported vulnerability. The update to CytoSure Interpret is available to download via the FTP site using this link:

CytoSure Interpret V4.11.48

FTP login details to be added for the NGS Interpret software update when available in early January.

How can I find out more?

As always, your questions/concerns are our top priority, we are here to support you so please don't hesitate to contact your local Field Application Specialist, Sales/Export Manager or Account Manager for advice and guidance. Please visit ogt.com/contact/contact-suppor if you would like to speak to one of our team.

Oxford Gene Technology (Operations) Limited

Begbroke Science Park, Begbroke Hill, Woodstock Road, Begbroke, Oxfordshire, OX5 1PF UK

T: +44 (0)1865 856800 F: +44 (0)1865 848684 E: contact@ogt.com W: www.ogt.com

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